



# Modern Student Transportation and Your Child

## Everything You Need to Know About EverDriven

### Introduction: The Ride That Starts the School Day

For many families, the school day begins long before the first bell rings. It starts with a ride.

That ride carries a child from home to the classroom. When it's calm, predictable, and safe, students arrive ready to learn. In other words, transportation shapes how the day begins.

For most families, a yellow bus arrives on schedule and carries students to their neighborhood school. Yet many children need something different. Their school of origin may be located across town or in a different district. Their education may include specialized programs, medical needs, or individualized support.

When transportation becomes complicated, it can become a barrier between a student and their education. EverDriven exists to remove that barrier.

Across the country, school districts partner with EverDriven to provide transportation designed for students whose needs fall outside traditional bus routes. These rides prioritize safety, consistency, and personalized care so students can start their day calmly and confidently.



For families navigating complex transportation needs, reliable support makes a difference.

As one parent shared:

**“When we lost our car due to job loss, my daughter’s school reached out to EverDriven. Within two weeks, she had transportation to and from school. We are beyond grateful to the school and you wonderful people for your awesome services. I can affirmatively say that your services are next level - top notch. It’s safe and the driver is kind and professional. I want to make it clear that you rock and thank you for giving us hope.”**

— Adelina

This guide explains who EverDriven is, how transportation works, and how families can collaborate with their school district to support their child's needs.

## **Who EverDriven is and How School District Partnerships Work**

School districts manage thousands of transportation routes every day. Traditional yellow school buses serve most students well. Some students, however, require a different solution.

Their school may be outside the neighborhood bus route. Their program may require specialized equipment. Or their family situation may change quickly, making fixed routes difficult to maintain.

EverDriven partners with school districts to provide transportation for these situations.

Instead of replacing traditional buses, EverDriven extends a district’s transportation system. District leaders request rides when students require flexible, personalized transportation that a bus route cannot provide. This approach is what EverDriven calls modern student transportation.

## What is modern student transportation?

Modern student transportation is built around students rather than vehicles or fixed routes.

Instead of relying on one-size-fits-all schedules, it provides the right ride for the right student at the right time. This approach complements traditional buses with small-capacity vehicles, supporting students whose circumstances require more flexibility.

School districts across the country rely on EverDriven to help students reach school reliably.

### In the past year alone:

- ▶ More than **2.1 million student trips** were completed
- ▶ Over **35 million miles** were safely driven
- ▶ **99.99% of trips were completed without an accident**

Each ride represents a student gaining consistent access to school.

“After many years of experiencing different car services, EverDriven has been exceptional. Our driver has instilled confidence and trust that our son is well taken care of as he travels to school. The driver is not only communicative, but compassionate about his job. My son feels safe and understood, as he has a long commute to school. EverDriven is highly responsive, and the app tracks my son’s whereabouts at all times. We are very pleased with EverDriven’s services, and highly recommend it.”

— Jennifer



## The Students We Serve

Every student's path to school looks different. Some students travel to specialized programs designed for their learning needs. Others may move homes during the school year but continue attending the same school of origin for stability.

Many of the [students served](#) through EverDriven transportation include:

- ▶ **Students with disabilities or Individualized Education Programs (IEPs)**
- ▶ **Students experiencing housing instability**
- ▶ **Students in foster care**
- ▶ **Students attending specialized or out-of-district programs**
- ▶ **Students in early childhood education**
- ▶ **Students living in rural or hard-to-reach areas**

Across the country, thousands of these students rely on individualized transportation each year.

These rides are designed around the student's circumstances. Vehicles may include accessibility features such as wheelchair ramps or specialized safety equipment. Some rides include trained monitors who support students during transportation.

**"My son has been transported to school by EverDriven for the past year. He has special needs and requires extreme care and transport. EverDriven has provided excellent drivers that are very reliable and been very respectful to my family. I highly recommend EverDriven when considering transporting your special family member..."**

— Jillian

Consistency also plays an important role.



## How do you ensure consistency for students?

Consistency is intentionally built into the EverDriven service model. Whenever possible, students are matched with the same driver. This familiarity helps build trust and reduces anxiety, especially for students with disabilities or routine-sensitive needs.

In the most recent safety report, over 83% of rides for students with disabilities were completed by the same driver within a one-year period.

For many families, this consistency creates meaningful relationships.

One parent described the impact this way:

**“We’ve been using this service for three school years and we’re extremely happy. They make sure to keep the same driver, which is very important to my daughter, and we’re very pleased with the safety and monitoring of the service.”**

— Linnet

## Safety and Reliability

For families, safety is the first question that comes to mind. It should be. Transportation providers carry a responsibility that families do not take lightly. Every ride represents trust.

Safety is foundational for EverDriven operations. Drivers complete multiple layers of screening before transporting students, including:

- ▶ **Background checks**
- ▶ **Drug testing**
- ▶ **Motor vehicle record reviews**
- ▶ **National Sex Offender Registry screening**

Drivers also participate in ongoing safety education that includes defensive driving and sensitivity training for supporting students with specialized needs. Vehicles meet strict standards as well. Every vehicle passes a certified third-party safety inspection each year, with random safety checks implemented throughout the year.

Technology adds another layer of oversight. Many districts opt for their EverDriven vehicles to include AI-enabled cameras and telematics monitoring systems, while every ride is tracked using real-time GPS. The result is a strong safety record across millions of rides.

Families often notice the difference in driver relationships and professionalism.

As one parent explained:

**“The EverDriven driver assigned to pick-up and drop-off my child is on time daily. The driver uses safety measures each and every time, ensuring that my child is aboard safely. I would highly recommend EverDriven to parents/guardians looking for peace of mind when sending your child to school.”**

— Ana

## How EverDriven Transportation Works

Although every student’s situation is unique, the process for arranging transportation follows a simple structure.

### Step 1:

#### The Ride is Designed



Transportation decisions begin with the school district. District teams review a student’s education plan, placement, and circumstances to determine whether specialized transportation is necessary.

If a traditional bus route cannot meet those needs, the district may partner with EverDriven.

## Step 2:



### The School District Identifies the Need

EverDriven teams then match the student with:

- ▶ A vetted driver
- ▶ An appropriate vehicle
- ▶ Specialized safety equipment or a trained monitor if required
- ▶ A consistent schedule and route

## Step 3:



### Families Receive Transportation Details

Families receive confirmation of pickup locations, times, and vehicle information before the first ride. If a student has equipment or accessibility needs, teams confirm those details in advance.

## Step 4:



### Transportation Begins

Drivers arrive at the scheduled location and transport students directly to their destination. Every ride is monitored through GPS tracking and operational oversight.

## Step 5:

### Ongoing Support



Transportation plans evolve when student needs change. District staff, EverDriven teams, and families collaborate to adjust schedules or student supports when necessary.

**“I would recommend EverDriven! I felt that my daughters were safe. And if I had any questions they would answer me. They helped me a lot. And the driver would care about the safety of my daughters like if they were their kids.”**

— Nathalia

## The EverDriven VIP App: Visibility for Families

Families want to know when their child’s ride is on the way. The EverDriven VIP App provides real-time updates that help parents stay informed and connected.

Through the app, caregivers can:

- ▶ Track rides in real time
- ▶ View driver and vehicle details
- ▶ Receive ride notifications and updates
- ▶ Modify trips when plans change



Only authorized adults receive access to the app, protecting student privacy and ensuring secure communication. This visibility often reduces stress for families who rely on transportation services each day. If your child is riding with EverDriven, you can [request access to the VIP App here](#).

Here's one parent's experience with using EverDriven and the VIP App:

**“As a single mother, I am big on my kid’s safety. I had been skeptical about putting my kids in a strangers vehicle without me. But EverDriven changed all of that. The staff are kind, helpful and very understanding of a parent’s concern for the safety of their child...The drivers truly care about the safety of the kids as well. And the EverDriven VIP App brings even more safety for me because it allows me to track my kids from the second they get into the vehicle, all the way to when they get out of the vehicle at their schools. EverDriven provides safety for the kids to and from school, and gives parents comfort that their kids are safe to and from school everyday.”**

— Angie

## **Working With Your School District on Transportation**

Parents play an important role in transportation planning. If you believe your child needs specialized transportation, begin by speaking with your school team. Teachers, special education coordinators, McKinney-Vento liaisons, and school administrators can help guide the process.

Families can support these discussions by explaining:

- ▶ **Medical or mobility needs**
- ▶ **Behavioral or sensory considerations**
- ▶ **Travel distances or safety concerns**

In many cases, transportation becomes part of broader educational planning, especially when students receive specialized services.

## Getting Transportation Written Into an IEP

For students with disabilities, transportation may be **included in their Individualized Education Program (IEP)**. Under the Individuals with Disabilities Education Act (IDEA), transportation can be provided as a related service when it is necessary for a student to access their education.

An IEP team evaluates the student's needs and determines whether transportation support should be included. If transportation is written into the IEP, the document may describe:

- ▶ **The type of vehicle required**
- ▶ **Accessibility equipment or accommodations**
- ▶ **Whether a monitor or aide is needed**
- ▶ **Pickup and drop-off arrangements**

Because caregivers and special education teams review IEPs regularly, transportation services can evolve alongside the student's needs.

When families and districts collaborate, transportation becomes more than a logistical detail. It becomes a tool that helps students access opportunity. Here's how one parent summed up the impact:

**"We are giving EverDriven 5/5 because it was a life changer for my son...It is the best option because my son is never late for school. It's easy to cancel rides when we have to do so. I get updates where the vehicle is at all times while my son is on the ride. I got to know the driver and we had a school assistant in the car. I always recommend EverDriven for transportation based on my personal experience. The driver is a sweetheart and the staff has always been supportive and helpful. My son is autistic so as part of his supportive team they have been a great addition for us."**

— A



# Unlocking Opportunity One Ride at a Time

Transportation may seem like a small part of the school day. In reality, it often determines whether a student arrives ready to learn. When students get to school consistently, everything else becomes possible.

They gain daily access to teachers who guide them. They build friendships with peers who help them feel like they belong. They connect with trusted adults who notice when they are struggling and celebrate when they succeed.

For many students, school is also where they receive consistent meals, counseling, and other essential supports. These moments shape far more than a single day. They shape confidence, stability, and a student's belief in their own future.

Consistent attendance also drives measurable outcomes. Students who attend school regularly are more likely to improve their grades, stay engaged in learning, and graduate on time. The path to those outcomes often begins with something simple: getting to school reliably.

That is why transportation matters. Every EverDriven ride is designed to remove barriers between students and the opportunities waiting for them in the classroom. Behind every trip is a larger purpose: helping a child show up, participate, and build the foundation for the life they want to lead.